

MICHAEL CHRISTENSON

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SUMMARY

Full-stack software engineer with 7+ years of experience building scalable web and mobile platforms using React, Next.js, Java/Spring, and Node.js. Shipped high-impact Marketplace features at Zoom serving millions of users. Experienced in distributed systems, API design, developer tooling, and AI-driven workflow automation including MCP server integrations. Partners daily with product, design, security, and operations stakeholders to ship reliable platform features.

TECHNICAL SKILLS

Languages: TypeScript, JavaScript, Java, Python, SQL

Frontend: React, Next.js, React Native, Expo

Backend: Node.js, Express, Spring Boot, Python, Django, GraphQL, Apollo

Cloud & Infrastructure: AWS (Lambda, Fargate, S3, SQS), Docker, Kubernetes, CI/CD

Databases: PostgreSQL, MongoDB, Firebase / Firestore

AI & Developer Tooling: MCP (Model Context Protocol), LLM integrations, Claude, Cursor, GitHub Copilot

EXPERIENCE

Zoom Video Communications — Full-time · Remote · Jan 2022 – Present

Software Developer II – App Marketplace

Mar 2023 – Present

- Spearhead technical design and cross-functional delivery of high-impact Marketplace features supporting **thousands of third-party** integrations and millions of monthly active users on a globally distributed platform
- Design and optimize backend services (Spring Boot, Node.js) within a distributed microservice architecture, leveraging async processing via SQS and fault-tolerant service communication to support high-concurrency workloads
- Define and version API contracts across **12+** partner-facing platform services, maintaining **99.9% uptime** with production monitoring and alerting
- Architect and ship React/Next.js frontend modules integrated with Java/Spring microservices, reducing average page load time by **~25%**
- Accelerate engineering efficiency by building AI-powered Playwright QA automation that reduced manual test preparation time by **30%+** and improved sprint velocity
- Develop AI-assisted documentation tooling and MCP server integrations adopted across engineering teams, influencing internal tooling standards and reducing onboarding friction

Software Developer I – App Marketplace

Jan 2022 – Mar 2023

- Led migration of **20+** legacy server-rendered views to React/Next.js, improving Lighthouse performance scores by **35%** across Marketplace workflows
- Owned delivery of partner-facing Marketplace features serving **2,000+** developers, including app review workflows and developer-facing API documentation
- Improved developer onboarding satisfaction by **15%** through targeted UI/UX enhancements to platform workflows

SPROKIT — Full-time · Remote · Feb 2020 – Jan 2022

Full Stack Engineer

Feb 2020 – Jan 2022

- Led end-to-end architecture and development of a justice re-entry SaaS platform across mobile (React Native + Expo) and web (Next.js, Vercel), serving thousands of participants
- Started on a two-person team; became sole engineer for **12+** months, owning all technical decisions, deployments, and production operations that secured **\$200K+** in state contracts
- Designed data models and Firebase authentication supporting **3,000+** participant accounts; built GraphQL APIs with Apollo achieving **<200ms** p95 response times across web and mobile clients
- Increased participant retention by **25%** through progress tracking, streak mechanics, and guided onboarding flows

General Assembly — Los Angeles, CA · Jan 2018 – Feb 2020

Lead Instructor (promoted from Instructional Associate)

Jan 2018 – Feb 2020

- Mentored 120+ aspiring engineers through immersive full-stack bootcamps covering JavaScript, React, Node.js, Python, Django, and SQL; developed curriculum and led technical deep dives on architecture patterns, achieving a 95% graduation rate
- Delivered a **15%** improvement in job placement rates by creating supplemental workshops on interview preparation and portfolio development

EDUCATION

Hack Reactor — Software Engineering Immersive

Sep 2021 – Jan 2022

General Assembly — Web Development Immersive

2017